



Gilbert continues to grow, adding new homes to our community and ultimately expanding our service area for water. In order to accommodate the community's growth, maintain service levels and provide the most accurate billed services for our residents, we will be adjusting your water meter read and billing dates from the *last week of each month to the second week of each month starting April 1, 2016.*

This adjustment will result in a two week billing cycle in April for services received from **March 29, 2016 through April 12, 2016.** The chart below details the dates before and after the change.

Cycle Code	Cycle Start Date	Estimated Read Date	Cycle End Date	Bill Date	Due Date*
15	1/26/2016	2/18/2016	2/23/2016	2/25/2016	3/16/2016
15	2/24/2016	3/23/2016	3/28/2016	3/30/2016	4/19/2016
8	3/29/2016	4/7/2016	4/12/2016	4/14/2016	5/4/2016
8	4/13/2016	5/5/2016	5/10/2016	5/12/2016	6/1/2016

***If your account is on Autopay, please pay close attention to the date funds will be deducted for payment and contact us if you have any concerns.**

Thank you for your patience and understanding as we build and plan for Gilbert's future.

Gilbert Customer Service Center
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